**Sindhura Yalavarthi**

**Senior Scrum Master | Product Owner**

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### ****PROFESSIONAL SUMMARY****

A strategic Agile professional with **11** years of experience as a **Scrum Master, Agile Coach, Product Owner, Business Analyst, and Team Leader**, specializing in aligning Agile practices with business objectives to drive organizational success. Expertise in Scrum, Kanban, and SAFe methodologies to optimize workflows, enhance team performance and deliver high-value products. Delivered measurable results, including a 20% increase in team velocity and a 15% improvement in user engagement, by coaching teams, managing complex projects, and fostering a culture of accountability and continuous improvement. Skilled in partnering with stakeholders to translate business needs into impactful, customer-focused solutions.

### ****CERTIFICATIONS****

* **Certified Professional Scrum Master (PSM)** – Scrum.org
* **Training Excellence (Train the Trainer)** – Dale Carnegie Institute
* **Core Member, RedIQ Platform** – Berkadia
* **Presenter, HUD Conference 2019** – Denver

### ****EDUCATION****

* **Master of Business Administration (MBA)** – Finance & Human Resources
* **Bachelor of Technology (B.Tech)** – Information Technology & Computer Science

### ****KEYSKILLS****

* **Agile Methodologies:** Scrum, Kanban, SAFe
* **Tools & Platforms:** Azure DevOps, JIRA, Confluence, Power BI, Tableau, SharePoint
* **Technical Skills:** HTML, XML, C, C++, Java, .NET, Salesforce, Workday
* **Project Management:** Sprint Planning, Backlog Grooming, PI Planning, Retrospectives
* **Leadership & Soft Skills:** Coaching, Stakeholder Management, Conflict Resolution, Strategic Communication

### ****PROFESSIONALEXPERIENCE****

#### ****Northern Trust Bank****

#### SeniorScrum Master | Product Owner (**July 2024 – Present)**

* **Product Ownership:** Own and prioritize the product backlog for the SharePoint platform, aligning content with organizational goals and delivering tailored communications to **400+ employees**. Collaborate with stakeholders to gather requirements, manage expectations, and ensure the platform meets business needs.
* **Product Vision and Roadmap:** Define and communicate the product vision, translating business requirements into actionable user stories and acceptance criteria. Drive platform optimization, achieving a **15% increase in user engagement** through targeted content strategies.
* **Agile Facilitation:** Facilitate Agile ceremonies (Sprint Planning, Daily Stand-Ups, Sprint Reviews, Retrospectives) for **four Scrum teams**, fostering accountability, transparency, and continuous improvement. Ensure teams adhere to Agile principles and deliver high-quality results.
* **Team Coaching:** Mentor and coach teams on Agile principles and Scrum practices, increasing team velocity by **20%** and improving overall team maturity and self-organization. Provide guidance on backlog prioritization, sprint execution, and conflict resolution.
* **PI Planning Support:** Collaborate with Release Train Engineers (RTE) to manage cross-team dependencies and ensure seamless delivery within the SAFe framework. Actively contribute to Program Increment (PI) planning sessions, resolving dependencies and aligning teams with business priorities.
* **Continuous Improvement:** Drive a culture of continuous improvement by facilitating retrospectives, identifying optimization opportunities, and implementing actionable insights to enhance team performance and delivery efficiency.

#### ****Situs AMC**** – Lead Business Analyst | Senior Scrum Master (**Sep 2021 – June 2024)**

* **Agile Transformation:** Led Agile adoption within underwriting teams, improving team velocity by **20%** through Agile practices. Conducted training sessions and workshops to promote Agile best practices and foster a culture of collaboration and innovation.
* **PI Planning:** Orchestrated PI planning sessions, resolving cross-team dependencies and ensuring smooth product delivery. Collaborated with stakeholders to align priorities and manage risks effectively.
* **Data Management:** Managed data integrity across SharePoint, Power BI, and Dropbox, transforming complex data into actionable insights. Developed dashboards and reports to support decision-making and improve operational efficiency.
* **Stakeholder Collaboration:** Worked closely with business stakeholders to gather requirements, define project scope, and ensure deliverables met business objectives. Delivered executive-level updates on project milestones and outcomes.

#### ****Berkadia**** – Credit Expert | Scrum Master (May 2015 – Sep 2021)

* **Platform Optimization:** Enhanced and maintained the **RedIQ platform**, standardizing workflows and improving client valuation processes. Collaborated with cross-functional teams to implement new features and improve platform usability.
* **Requirements Definition:** Defined user stories, workflows, and project guidelines for structured execution and on-time delivery. Worked closely with developers and QA teams to ensure requirements were clearly understood and implemented.
* **Change Management:** Led initiatives to address blockers and align teams with organizational goals, ensuring smooth project execution. Conducted training sessions to onboard new users and promote platform adoption.

#### ****Previous Experience****

* **POD Lead, Serco Global Services:** Managed a team of 12 for Google (March 2014 – May 2015). Oversaw daily operations, resolved escalations, and ensured timely delivery of services.
* **Web Portal Developer (Intern), Cion Systems:** Developed Plum Time Machine Web Portal, gaining hands-on experience in web development and project execution.

### ****KEYACHIEVEMENTS****

* Spearheaded **SharePoint optimization**, improving internal communication and content management for **400+ employees**.
* Led **Agile adoption** across multiple teams, increasing team velocity by **20%** and improving delivery efficiency.
* Successfully managed **product backlogs**, ensuring alignment with business priorities and delivering on time.
* Actively contributed to **PI planning**, resolving cross-team dependencies and ensuring smooth feature delivery.